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## **FOR IMMEDIATE RELEASE**

### **24-7 INtouch Ranked as One of Canada's Fastest-Growing Companies**

TORONTO, Ontario, June 5, 2009 - 24-7 INtouch, a leading contact center outsourcer, has been recognized in PROFIT Magazine's 21st annual ranking of Canada's Fastest-Growing Companies. The new ranking was announced June 1<sup>st</sup>, with 24-7 INtouch on the "Next 100: Canada's Fastest-Growing Companies, Nos. 101-200" list.

Entrants were ranked based on five-year revenue growth. With an increase in revenue of 426% from 2003 to 2008, 24-7 INtouch appears as number 68 on the Next 100 list, and is the only contact center outsourcer included in the PROFIT Next 100. Continued growth over the past five years has seen the number of employees rise 458% throughout four locations in Canada – a number that is a reflection of the company's continued representation of industry-leading brands.

"The consistent growth of 24-7 INtouch over the past 5 years is a great recognition as we maintain service excellence in our industry" says Greg Fettes, President and CEO. "Our plan is to continue to develop with our people, processes and technology leading the way to ascend the rankings of the Top 100 in coming years."

The determination of the 21st annual PROFIT 100 "is a shining example of how Canadian companies — whether large or small, young or old, public or private — can win in good times and in bad" (PROFIT100.com). The full list is available now online and in print.

#### **About 24-7 INtouch**

24-7 INtouch ([www.24-7intouch.com](http://www.24-7intouch.com)) is a leading contact center that provides practical and value-driven multichannel outsourcing solutions across various industries. Aligning the best people, process, and technology in the industry, 24-7 INtouch offers clients a complete contact center solution that adds direct value to their bottom line through service excellence. The company's primary service offerings are inbound sales, customer care and web-based solutions such as Live Web Chat. 24-7 INtouch services leading brands in both SMB and Enterprise divisions, representing the automotive, retail, financial services, e-commerce, utilities, travel and leisure, healthcare, and food and restaurant industries.

#### **About PROFIT**

PROFIT: Your Guide to Business Success is Canada's preeminent publication dedicated to the management issues and opportunities facing small and mid-sized businesses. For more than 25 years, Canadian entrepreneurs across a vast array of economic sectors have remained loyal to PROFIT because it's a timely and reliable source of actionable information that helps them increase their revenues, boost their profitability and get the recognition they deserve for generating positive economic and social change. Published six times a year by Rogers Publishing Ltd., PROFIT is distributed almost exclusively to the chief executives of companies with 5 to 250 employees and annual revenue of \$1 million to \$25 million, reaching more than 300,000 readers across Canada. Visit PROFIT online at <http://www.profitmagazine.ca>.

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